CyberPower

Remote Management Card
RMCARD400

Security Guide

The Remote Management Card allows a UPS system and environmental sensor to be managed, monitored, and configured.

Introduction

This document provides a guide for the security features for firmware version V1.0.4 above of RMCARD400. Following parts would be included.

- User Account Types
- User Account Authentication
- HyperText Transfer Protocol (HTTP) HTTP and HyperText Transfer Protocol over Secure Sockets Layers (HTTPS)
- SNMPv1 and SNMPv3
- Telnet and Secure SHell v2 (SSH)
- File transfer protocols (FTP) and Secure CoPy (SCP)
- Port For Communication

User Account Types

The RMCARD400 provide two user account types for login.

- Administrator: be able to access all items in Web interface and all commands in the command line interface.
- Viewer: be able to access read features in Web interface.

Note: 1. The user will be asked to set a new username and password upon the first login.

2. The Administrator account is also used for the FTP login, CLI interface, Power Device Network Utility, and Upgrade and Configuration Utility.

3. CyberPower Switched PDU device has addition "outlet user" account. For more account information, please refer to device's help file.

User Account Authentication

The RMCARD400 provides local and remote user account authentication.

- Local: the username and password are managed and verified by RMCARD400.

- Remote: the username and password are managed and verified by a central Remote Authentication Dial-In User Service (RADIUS) or Lightweight Directory Access Protocol (LDAP) Server.

Configure authentication method **on the Web page of [**System->Security-> Management]

Settings	Definition
Local Account	Use local account Administrator or Viewer settings to log in.
RADIUS, Local Account	Use RADIUS configuration settings to log in. If RADIUS authentication fails then Local Account settings will be used to log in.
RADIUS Only	Use RADIUS configuration settings to log in.

LDAP, Local Account	Use LDAP configuration settings to log in. If LDAP authentication fails then Local Account settings will be used to log in.
LDAP Only	Use LDAP configuration settings to log in.

- The "Admin/Viewer Manager IP" defines the allowable login IP to access RMCARD400. Following samples:
  - If you allow any IP address to access RMCARD400, you can set as 0.0.0.0 or 255.255.255.255.
  - If you allow any IP with subnet of 192.168.0.0 to access RMCARD400, you can set as 192.168.20.0/16.

Local Account

Configure the Local Account parameters on the Web page of **[System->Security->Local Account]**

- The maximum length of both User Name and Password of Administrator is 64 characters.
- The maximum length of both User Name and Password of Viewer is 64 characters.

RADIUS

When a user logs in the RMCARD, an authentication request will be sent to the RADIUS server to determine the permission level of the user with the RADIUS function enabled.

Supported RADIUS Servers

RMCARD400 supports FreeRADIUS v2.x 、Microsoft Server 2008、2012、2019 Network policy Server (NPS) .Other RADIUS may work but not have been fully tested.

Configure RMCARD400

Configure the RADIUS parameters on the Web page of [System->Security->RADIUS Configuration]**.**

Settings	Definition
Server IP	The IP address/domain of RADIUS server.
Shared Secret	The shared secret of RADIUS server.
Server Port	The UDP port used by the RADIUS server.
Test Setting	Test RADIUS server using user name and password settings. If authentication is successful the settings will be saved.
Skip Test	Save RADIUS server settings without testing.

Configure the RADIUS Server

You have to configure your RADIUS server to make it work with RMCARD400.

Sample:

1. Add a new attribute to RADIUS Dictionary as the Cyber vendor:

3808 – Vendor

2. Add two new specific attributes to RADIUS server interface under the vendor:

(1)**Cyber-Service-Type** (integer variable)

Cyber-Service-Type can accept three integer parameter values:

1 – Administrator

2 – Viewer

3 – Outlet User

(2)**Cyber-Outlets** (string variable)

Cyber-Outlets can accept a string describing outlet numbers. This attribute will let the outlet user access and control the designated outlets. For example, Cyber-Outlets="1,2,5" allows the user to control outlets 1, 2 and 5.

The example of the Dictionary File:

```
VENDOR          Cyber           3808
BEGIN-VENDOR    Cyber
ATTRIBUTE       Cyber-Service-Type    1       integer
ATTRIBUTE       Cyber-Outlets          2      string
VALUE           Cyber-Service-Type    Admin    1
VALUE           Cyber-Service-Type    Viewer   2
VALUE           Cyber-Service-Type    Outlet   3
END-VENDOR      Cyber
```

LDAP

When a user logs in the RMCARD, an authentication request will be sent to the LDAP server to determine the permission level of the user with the LDAP function enabled.

Supported LDAP Servers

RMCARD400 supports OpenLDAP v2.x 、 Windows AD Server 2008 、 2012 、 2019.

Configure RMCARD400

Configure the LDAP parameters on the Web page of [System->Security->LDAP Configuration] .

Item	Definition
LDAP Server	
LDAP Server	The IP address/domain of LDAP server.
LDAP SSL	Enable to communicate with LDAP server by LDAPS.
Port	The TCP port used by the LDAP(S) server.
User Base DN	The Base DN of LDAP server.
Login Attribute	The Login Attribute of LDAP user entry (for example: cn or uid).
LDAP Authentication	
Authentication Mode	Identifies the method to use for authentication.

	• Anonymous: Bind Request using Simple Authentication with a zero-length bind DN and a zero-length password. • Accredited User: Bind Request using Simple Authentication with a Bind DN and Bind Password. • By Logon User: Bind Request using Simple Authentication with a User Base DN and login Password.
LDAP Authorization	
Authorization Mode	Identifies the method to use for authorization. • By User Attribute: Determine access level by User Attribute and User Attribute Value. • By Group: Determine access level by group which search DN information such as the following Group Base DN, Group Attribute and Group Attribute Value.
LDAP Server Type	
Generic LDAP Server	Select LDAP server type as OPENLDAP.
Active Directory	Select LDAP server type as Windows AD.
AD Domain	The AD Domain of the Active Directory server.
LDAP Test	
Test Setting	Test LDAP(S) server using user name and password settings. If authentication is successful the settings will be saved.
Skip Test	Save LDAP(S) server settings without testing.

Configure the LDAP Server

You have to configure your RADIUS server to make it work with RMCARD400.

Add one of the attributes below to **description** on the **LDAP Server** for indicating the user account type and authentication:

1. **cyber_admin** (Administrator)

2. **cyber_viewer** (Viewer)

3. **cyber_outlet="string"** (Outlet user)

The string entered in cyber outlet designates what outlets the Outlet User can access and control. For example, cyber_outlet="1,2,5" allows the user to control outlets 1, 2 and 5.

Security Features

The RMCARD400 provides basic security and high security for the access protocols. The basic security protocol transmits the authentication and data with plain text without encryption, and the high security protocol transmits the authentication and data with encryption. It is recommended that choose and enable the high security protocol to access and disable the basic security protocol.

Summary of the protocols

Web Server

HTTP	HTTPS
Basic Security Access • User Name and Password. (transmit with plain text without encryption) • Configurable server Port • Service can be enabled or disabled • Accessible IP filter	High Security Access • Support TLS. • User Name and Password. (transmit TLS encryption) • Configurable server Port. • Service can be enable or disable • Accessible IP filter

SNMP Service

SNMPv1	SNMPv3
Basic Security Access • Community name (transmit with plain text without encryption) • Service can be enabled or disabled • 4 access Community • Accessible IP filter • Capability of read/write/forbidden to the specific Community	High Security Access • 4 User Profiles • Authentication by an authentication passphrase with SHA or MD5 hash algorithm • Encryption by a privacy passphrase with AES or DES encryption algorithm • Accessible IP filter

Command line interface

Telnet	SSH
Basic Security Access • User Name and Password. (transmit with plain text without encryption) • Configurable server Port • Service can be enabled or disabled • Accessible IP filter	High Security Access • User Name and Password. (transmit with SSH encryption) • Configurable server Port • Service can be enabled or disabled • Accessible IP filter

File Transfer protocol

FTP	SCP
Basic Security Access • User Name and Password. (transmit with plain text without encryption) • Configurable server Port • Service can be enabled or disabled	High Security Access • User Name and Password. (transmit with SSH encryption) • Configurable server Port • SCP is enabled when SSH is enabled • Accessible IP filter

Web Server

HTTP and HTTPS

HyperText Transfer Protocol (HTTP) provides basic security access with user name、password、configurable port and accessible IP, but the user name、password and transmitting data are not encrypted. HyperText Transfer Protocol over Secure Sockets Layers (HTTPS) transmits the user name, password, and data with encryption and provides authentication of RMCARD400 via digital certificates.

Configure the HTTP/HTTPS parameters on the Web page of **[System->Network Service->Web Service].**

Item	Definition
Access	
Allow Access	Enable the access to HTTP or HTTPS service. The HTTPS supports encryption algorithm list as follow: • AES (256/128 bits) • Camellia (256/128 bits) • DES (168 bits)
Http Settings	
Http Port	The TCP/IP port of the Hypertext Transfer Protocol (HTTP) (80 by default)
Https Settings	
Https Port	The TCP/IP port of the Hypertext Transfer Protocol Secure (HTTPS) (443 by default)
Certificate Status	• Valid Certificate (or Invalid Certificate): Click to view Certificate detailed information. • Upload Certificate: Click to upload a certificate and replace the current one.

Note: 1. The format of uploading digital certificate must be a standard PEM (Privacy Enhanced Mail).
        2. RMCARD400 supports Transport Layer
             Security(TLS) V1.2 and V1.3 .

Following is the example to create the certificate with OpenSSL and upload the certification.

1. Create a folder "CA" and copy openssl.cnf into it.

```
kevin@ubuntu:~$ mkdir CA
kevin@ubuntu:~$ cd CA
kevin@ubuntu:~/CA$ sudo cp /usr/lib/ssl/openssl.cnf ./
kevin@ubuntu:~/CA$ ls -l
total 12
-rw-r--r-- 1 root root 10845 Sep  4 17:03 openssl.cnf
kevin@ubuntu:~/CA$
```

2. Type "openssl genrsa -des3 -out rootca.key 2048" and input password of key.

```
kevin@ubuntu:~/CA$ openssl genrsa -des3 -out rootca.key 2048
Generating RSA private key, 2048 bit long modulus
.................+++
.......................................+++
e is 65537 (0x10001)
Enter pass phrase for rootca.key:
Verifying - Enter pass phrase for rootca.key:
kevin@ubuntu:~/CA$
```

3. Type "openssl req -new -key rootca.key -out rootca.req" and input information of RootCA certificate.

```
kevin@ubuntu:~/CA$ openssl req -new -key rootca.key -out rootca.req
Enter pass phrase for rootca.key:
You are about to be asked to enter information that will be incorporated
into your certificate request.
What you are about to enter is what is called a Distinguished Name or a DN.
There are quite a few fields but you can leave some blank
For some fields there will be a default value,
If you enter '.', the field will be left blank.
-----
Country Name (2 letter code) [AU]:US
State or Province Name (full name) [Some-State]:Minnesota
Locality Name (eg, city) []:shakopee
Organization Name (eg, company) [Internet Widgits Pty Ltd]:cyberpower
Organizational Unit Name (eg, section) []:firmware
Common Name (e.g. server FQDN or YOUR name) []:wr.frdistilling.com
Email Address []:test@gmail.com

Please enter the following 'extra' attributes
to be sent with your certificate request
A challenge password []:
An optional company name []:
kevin@ubuntu:~/CA$ _
```

4. Type "openssl x509 -req -days 7305 -sha1 -extfile openssl.cnf -extensions v3_ca -signkey rootca.key -in rootca.req -out rootca.crt" to create RootCA certificate.

```
kevin@ubuntu:~/CA$ openssl x509 -req -days 3650 -sha1 -extfile openssl.cnf -extensions v3_ca -signke
y rootca.key -in rootca.req -out rootca.crt
Signature ok
subject=/C=US/ST=Minnesota/L=shakopee/O=cyberpower/OU=firmware/CN=wr.frdistilling.com/emailAddress=t
est@gmail.com
Getting Private key
Enter pass phrase for rootca.key:
kevin@ubuntu:~/CA$ ls -l
total 24
-rw-r--r-- 1 root  root  10845 Sep  4 17:03 openssl.cnf
-rw-rw-r-- 1 kevin kevin  1456 Sep  4 17:15 rootca.crt
-rw-rw-r-- 1 kevin kevin  1743 Sep  4 17:06 rootca.key
-rw-rw-r-- 1 kevin kevin  1074 Sep  4 17:12 rootca.req
kevin@ubuntu:~/CA$ _
```

5. Type "openssl genrsa -out server.key 2048" to create server key.

```
kevin@ubuntu:~/CA$ openssl genrsa -out server.key 2048
Generating RSA private key, 2048 bit long modulus
.........+++
...........+++
e is 65537 (0x10001)
kevin@ubuntu:~/CA$ _
```

6. Type "openssl req -new -key server.key -out server.req" and input information of certificate.

```
kevin@ubuntu:~/CA$ openssl req -new -key server.key -out server.req
You are about to be asked to enter information that will be incorporated
into your certificate request.
What you are about to enter is what is called a Distinguished Name or a DN.
There are quite a few fields but you can leave some blank
For some fields there will be a default value,
If you enter '.', the field will be left blank.
-----
Country Name (2 letter code) [AU]:US
State or Province Name (full name) [Some-State]:Minnesota
Locality Name (eg, city) []:shakopee
Organization Name (eg, company) [Internet Widgits Pty Ltd]:cyberpower
Organizational Unit Name (eg, section) []:firmware
Common Name (e.g. server FQDN or YOUR name) []:chups01.wr.frdistilling.com
Email Address []:test@gmail.com

Please enter the following 'extra' attributes
to be sent with your certificate request
A challenge password []:
An optional company name []:
kevin@ubuntu:~/CA$ ls -l
total 32
-rw-r--r-- 1 root  root  10845 Sep  4 17:03 openssl.cnf
-rw-rw-r-- 1 kevin kevin  1456 Sep  4 17:15 rootca.crt
-rw-rw-r-- 1 kevin kevin  1743 Sep  4 17:06 rootca.key
-rw-rw-r-- 1 kevin kevin  1074 Sep  4 17:12 rootca.req
-rw-rw-r-- 1 kevin kevin  1679 Sep  4 17:18 server.key
-rw-rw-r-- 1 kevin kevin  1082 Sep  4 17:21 server.req
kevin@ubuntu:~/CA$
```

7. Type "openssl x509 -req -days 3650 -sha1 extfile openssl.cnf -extensions v3_req -CA rootca.crt -CAkey rootca.key -CAserial rootca.srl -CAcreateserial -in server.req -out server.crt" to create server certificate.

```
kevin@ubuntu:~/CA$ openssl x509 -req -days 3650 -sha1 -extfile openssl.cnf -extensions v3_req -CA ro
otca.crt -CAkey rootca.key -CAserial rootca.srl -CAcreateserial -in server.req -out server.crt
Signature ok
subject=/C=US/ST=Minnesota/L=shakopee/O=cyberpower/OU=firmware/CN=chups01.wr.frdistilling.com/emailA
ddress=test@gmail.com
Getting CA Private Key
Enter pass phrase for rootca.key:
kevin@ubuntu:~/CA$
```

8. Then you can see the following three files.

```
-rw-r--r-- 1 root  root  10845 Sep  4 17:03 openssl.cnf
-rw-rw-r-- 1 kevin kevin  1456 Sep  4 17:15 rootca.crt
-rw-rw-r-- 1 kevin kevin  1743 Sep  4 17:06 rootca.key
-rw-rw-r-- 1 kevin kevin  1074 Sep  4 17:12 rootca.req
-rw-rw-r-- 1 kevin kevin    17 Sep  4 17:26 rootca.srl
-rw-rw-r-- 1 kevin kevin  1395 Sep  4 17:26 server.crt
-rw-rw-r-- 1 kevin kevin  1679 Sep  4 17:18 server.key
-rw-rw-r-- 1 kevin kevin  1082 Sep  4 17:21 server.req
kevin@ubuntu:~/CA$
```

9. Create a file which name RMC.crt and past the content of three files into it.

```
-----BEGIN RSA PRIVATE KEY-----
MIIEpAIBAAKCAQEAxYYxwoZFVYaayVx1jc/RnVWLxACUUexyQC2+Yk84bSp6Buvz
<gzNGShpgc8ErJ5cmWIqIfC9So9ALIlTrLamvLGRHPBUu2/DmcFva5iR62H3JHaG
AdTgUebmGzY5nD46bqSo+KIBl9pqovjg29ldpPAeHK6Iwi8KXHxCCIAcSRXrxKMi
JZTKCBPeTlIWcg93kuxvW/za+GWkX9YwlcsvoybJod4Z3cRv3ZrB2cTZ6hrhXTdr
zWazJPQ7DopuxgdtQ8nOCmj9FJr/xk5r/CgqTSXS53YC3qs8NneJtPL8FJ92tvxV
iSsISf5sOzr1jldNYr91ubCH1OYNi5Xfj2ryTQIDAQABAoIBAQClKqZXQ9GcR5cN
A5xkvb9IsazSc62Sp4WNtvJ44EeNuTQar5iXqs6h19IJsqL0+OLze0tB4D1YqFqA
I0DtrjnUlSKDsU8ZAMbtvfs+XHDABujSu60owOnmco49eOVJihtwQ43rggSVBxWe
OOBDdgpBDmwPjb5bqdwfI+RPmViNnydODjx81uteCevmcTK+Hfrx4byPdyXJUfhT
OrYi43IOcNSymUwl+6uxUsIsFKUNxnaweGDaerBOxkAqu+7ndOW7/wRyr7102Y4C
EBUelsCXNs8Oxa7PcYmO+asJhHQv9TE7i5Wp2Ba+k7sq7jVKpA8WmqmdQiHC+nie
jxNhxQAdAoGBAO1SyodaJE/bWCY3ygQ1vDs/uVfeD+CZrU4xjZ6uY7rKbUV01O8c
yiKE4jVDSdtTHn5sk2KV4pW6cTjtFTf4wpBshKGrGl/rpyYb4z2/wiW42GgRJsV/
YIRP94zxe6dLi8iSAhBbiilbpq2aAZDCGGnxPhKGiPPav5fexXUkGSkPAoGBANUR
19QZFy+suGJLkOZPcTneU3x22/HaDVXU1s5t1Ou6ob1W8+Yqk6APKrZdhbgxm77+
BJN/Pl3UF9wO98J1meVoqVJFWgValiykSN4zmROEC9aZnVf3WIpcWEVJchT1Iaub
7EFBw3SZ4X1gjQjOBXpFoK9nz/WWtqSSUuKEp9bjAoGAbewB+K1MOlwjORhwDnm3
9K1wWH13Vy128xfKo6vcb4EhGaGimtn32gM4jzkKdXbLUf1SSsBnwbgohxhwOor6
+0/4IrWQsssAkYsrNsehOjOKpzECh0mXV9F+NJ8JChTYut696/uqQ7u6uP/zJ6xv
CGr/uC7uMhyoz1wUkOxUBwsCgYAf/N8tcYLgnm6kGzIq0XxvMqiYBAQrQBBGdYi2
PxlWfjNvbtV5FaVKH1zLOiksKQ530zBtBGppjcDzQbACmFxNa7QX7N+B9EKdeyCR
c2+mQohAdJmBrlm1k/2QkWE2MkMWz3bdqTDd3YhTP6KM2I3F+JQSIWTAOxs6g9k7
tqy3/wKBgQCFF8QWzGfTv/SdVaQMvSjjUoC1ZEk2mqa3YEXuMC5xmvawIpd66XX+
KOAYGDBecHgD1O8VCIVuuWC3pwS6aCq9rG7YerkNbnJHJR2zz9Dkbxn8yFneFKi+
lLcoV7LvikryfK177WkBR5Zjfw24v9ATcsULx5c5nrSJR4t5DdV4Aw==
-----END RSA PRIVATE KEY-----
```

server.key

```
-----BEGIN CERTIFICATE-----
MIID2TCCAsGgAwIBAgIJAOErTO26wwenMAOGCSqGSIb3DQEBBQUAMIGZMQswCQYD
VQQGEwJVUzESMBAGA1UECAwJTWlubmVzb3RhMREwDwYDVQQHDAhzaGFrb3BlZTET
MBEGA1UECgwKY31iZXJJwb3dlcjERMA8GA1UECwwIZmlybXdhcmUxHDAaBgNVBAMM
E3dyLmZyZG1zdG1sbGluZy5jb20xHTAbBgkqhkiG9w0BCQEWDnRlc3RAZ21haWwu
Y29tMB4XDTE4MDkwNDA5MjYyMFoXDTI4MDkwMTA5MjYyMFowgaExCzAJBgNVBAYT
AlVTMRIwEAYDVQQIDAlNaW5uZXNvdGExETAPBgNVBAcMCHNoYWtvcGVlMRMwEQYD
VQQKDApjeWJlcnBvd2VyMREwDwYDVQQLDAhmaXJtd2FyZTEkMCIGA1UEAwwbY2h1
cHMwMS53ci5mcmRpc3RpbGxpbmcuY29tMROwGwYJKoZIhvcNAQkBFg5OZXNOQGdt
YWlsLmNvbTCCASIwDQYJKoZIhvcNAQEBBQADggEPADCCAQoCggEBAMWGMcKGRVWG
mslcdY3POZ1Vi8QAlFHsckAtvmJPOG0qegbr85IMzRkoaYHPBKyeXJliKiHwvUqP
QCyJU6y2pryxkRzwVLtvw5nBb2uYketltyR2hgHU4FHm5hs2O2w+Om6kqPiiAZfa
aqL44NvZXaTwHhyuiMIvClx8QgiAHEkV68SjI1GUyggT3k5SFnIPd5Lsb1v82vhl
oF/WMJXLL6MmyaHeGd3Eb92awdnE2eoa4V03a81msyTOOw6KbsYHbUPJ9Apo/RSa
/8Z0a/woKkOlOud2At6rPDZ3ibTy/BSfdrb8VYkrCEn+bDs69Y5XTWK/dbmwh5dG
DYuV349q8kOCAwEAAaMaMBgwCQYDVROTBAIwADALBgNVHQ8EBAMCBeAwDQYJKoZI
hvcNAQEFBQADggEBACUJi28MLOklNhNrgh+xV53bPUgcvuc+a4CJTONNVNpFjGkz
doAch44ebR1ZhOisPLg9RmEVQcRsxfHPjCNm4fPcOVYTxyIh5pXGHfP2cMOmM7kK
JRia++9qJSmx03jAUaOoomLGM33z4GTjfFMCAX6y7T+EIAcYydL/2sWph4uPXWYy
+uQBlR/SJ8j+7ArolgonoVK7atg/FK/gBT247ZZxahHehKnp2SscaoDj/eogA1sU
jIc604+Sx7s8ApwrgLaOYCXh9ybRdaznDeB6KEsRIy5AH7XYAUhwsP24pSutI+3Q
lpJiksWH45Z5DabbkQPGdRTKmbbvePW5wrJ1g8g=
-----END CERTIFICATE-----
```

server.crt

```
-----BEGIN CERTIFICATE-----
MIIEBzCCAu+gAwIBAgIJAMudu4N8IBzRMAOGCSqGSIb3DQEBBQUAMIGZMQswCQYD
VQQGEwJVUzESMBAGA1UECAwJTWlubmVzb3RhMREwDwYDVQQHDAhzaGFrb3BlZTET
MBEGA1UECgwKY31iZXJJwb3dlcjERMA8GA1UECwwIZmlybXdhcmUxHDAaBgNVBAMM
E3dyLmZyZG1zdG1sbGluZy5jb20xHTAbBgkqhkiG9w0BCQEWDnRlc3RAZ21haWwu
Y29tMB4XDTE4MDkwNDA5MTUwOVoXDTI4MDkwMTA5MTUwOVowgZkxCzAJBgNVBAYT
AlVTMRIwEAYDVQQIDAlNaW5uZXNvdGExETAPBgNVBAcMCHNoYWtvcGVlMRMwEQYD
VQQKDApjeWJlcnBvd2VyMREwDwYDVQQLDAhmaXJtd2FyZTEcMBoGA1UEAwwTd3Iu
ZnJkaXN0aWxsaW5nLmNvbTEdMBsGCSqGSIb3DQEJARYOdGVzdEBnbWFpbC5jb20w
ggEiMAOGCSqGSIb3DQEBAQUAA4IBDwAwggEKAoIBAQDXSRUf1PH1RFJqAq1Cc41l
46DFyRlIx4ttduj7mBWqObuM1GpWrBH/n5ciqgPuUVC8IjfehlIHT4ND+FX2dZ7Q
sYiO/NGCPLEVt59AOIuG3ANJj9ptnPdsOs9Ji9egfGTYrNmzI/DoQ/LUktYhPR1W
+z5jOAymsbW25CxhqJ21CK3zUjb9JfuaoTcQXDZMHWdcoUKO1l/cRu8CNXhmq4Hd
bbbB1ekDCLbPgppucML25MQnIj1DzEapaJd+V1ZOMMKgROvIYCGA2qMfkaDwM8++
E/D14/TUbfHD7xcl6TdMZub/hgoLmIOr0EOAUgBcbf2/GPGSrXCbK5Bn3tK3Mqo9
AgMBAAGjUDBOMBOGA1UdDgQWBBTpadYm/g5tI7/OePdG1Jr1xWsd+jAfBgNVHSME
GDAWgBTpadYm/g5tI7/OePdG1Jr1xWsd+jAMBgNVHRMEBTADAQH/MAOGCSqGSIb3
DQEBBQUAA4IBAQB8ioTOiZn8cwMGyZ09+oyB/A8+ObX3/abPYzZ1LsBgdOlgEs/J
E7+/KZwskradikgsEADlGKJtxUIqREGDRcW+pLFo+FNR1WcmY/8sh/FtKpQ5Vv24
fXajxwYOMvp9o8nuY3zD5z/lEyemuBcMfPytCCO+KBpShPG8F5dXABlt3Uj3zy7k
t4zgt6oHLlIUlb533E9eZIc5iHOTgm5A2jqOBoN+OsfIRnoXGjJqH4Rov8Ua500P
3QDxYbWTc1e4DVYVX7hsSZJtWhFbiaC3oDZYp7XdFN1NNVqqSjmdRP3IVwOIKgGO
KpMNxJyx3ItKER1rTeUPIy3NJP2SQnlmbvas
-----END CERTIFICATE-----
```

rootca.crt

```
"rootca.crt" 24L, 1456C written
kevin@ubuntu:~/CA$ _
```

10. Upload the file "RMC.crt" on the web page of **[System->Network Service->Web Service].**

SNMPv1 and SNMPv3

SNMPv1 provides basic security access with community、Access type and accessible IP, but the community、and transmitting data are not encrypted. SNMPv3 transmits data with encryption and provides authentication with passphrase.

Configure the SNMPv1 parameters on the Web page of **[System->Network Service->SNMPv1 Service].**

Item	Definition
SNMPv1 Service	
Allow Access	Set the SNMPv1 service to either Enable or Disable.
SNMPv1 Access Control	
Community	The name used to access this community from a Network Management System (NMS). The field must be 1 to 15 characters in length.
IP Address	NMS access can be restricted by entering a specific IP address or an IP network subnet mask. The following subnet mask rules apply: • 192.168.20.255: Access only by an NMS on the 192.168.20 segment. • 192.255.255.255: Access only by an NMS on the 192 segment. • 0.0.0.0 (the default setting) or 255.255.255.255: Access by any NMS on any segment.
Access Type	The allowable action for the NMS through the community and IP address. • Read Only: GET command allowed any time; SET command restricted. • Write/Read: GET command allowed any time; SET command allowed anytime unless a user session is active. • Forbidden: GET and SET commands are restricted.

Configure the SNMPv3 parameters on the Web page of **[System->Network Service->SNMPv3 Service].**

Item	Definition
SNMPv3 Service	
Allow Access	Set the SNMPv3 service to either Enable or Disable.
SNMPv3 Access Control	
User Name	The name to identify SNMPv3 user. The field must be 1 to 31 characters in length.
Authentication Protocol	The hash type for authentication. MD5/SHA can be selected.
Authentication Password	The password used to generate the key used for authentication. The field must be 16 to 31 characters in length.
Privacy Protocol	The type of data encryption/decryption. DES/AES can be selected.
Privacy Password	The password used to generate the key used for encryption. The field must be 16 to 31 characters in length.
IP Address	NMS access can be restricted by entering a specific IP address or an IP network

	subnet mask. The following subnet mask rules apply:
	• 192.168.20.255: Access only by an NMS on the 192.168.20 segment.
	• 192.255.255.255: Access only by an NMS on the 192 segment.
	• 0.0.0.0 (the default setting) or 255.255.255.255: Access by any NMS on any segment.

Telnet and Secure Shell (SSH)

Telnet provides basic security access with user name、password、configurable port and accessible IP, but the user name、password and transmitting data are not encrypted. Secure Shell (SSH)transmits the user name, password, and data with encryption.

Configure the Telnet and SSH parameters on the Web page of **[System->Network Service->Console Service]**

Item	Definition
Access	
Allow Access	Enable the access to Telnet or SSH version 2, which encrypts transmission of user names, passwords and data.
Telnet Settings	
Telnet Port	The TCP/IP port (23 by default) that Telnet uses to communicate.
SSH Settings	
SSH Port	The TCP/IP port (22 by default) that SSH uses to communicate.
Host key Status	Display the status of Hostkey fingerprint to show whether it is valid or invalid. • Upload Host key: Click to upload a Hostkey and replace the current one. • Export Host key: Click to export the current Hostkey.
Host key Fingerprint	The host key fingerprint uploaded by users will be displayed in this field.

Note: 1. If you enable the access of SSH, the SCP service would be enabled automatically.

2. RMCARD400 support the following SSH Algorithm(s):
   - SSH Version: SSHv2
   - Kex exchange:
     • ecdh-sha2-nistp521
     • ecdh-sha2-nistp384
     • ecdh-sha2-nistp256
     • diffie-hellman-group14-sha256
   - Ciphers:
     • aes256-ctr
     • aes128-ctr
   - Signatures:
     • ssh-dss
     • ssh-rsa (RSA Key length 2048-bit or 4096-bit)

- ssh-ed25519
  - MAC:
    - hmac-sha2-256

3. Accessible IP setting following the setting in
   [System->Security->Local Account].

FTP and SCP

FTP provides basic security access with user name、password and configurable port, but the user name、password and transmitting data are not encrypted. Secure CoPy (SCP) transmits the user name, password, and data with encryption.

Configure the FTP parameters on the Web page of **[System->Network Service->FTP Service]**

Item	Definition
Allow Access	Enable the access to FTP server.
Service Port	The TCP/IP port of the FTP server (21 by default). Users can change port setting to any unused port from 5000 to 65535 to enhance security.

Note: 1. The SCP is enabled when you enable SSH.
2. If SCP is chosen, recommend to disable the access of FTP server for security.
3. Accessible IP setting following the setting in
   [System->Security->Local Account].

Port For Communication

RMCARD400 enables network access to support communication with other devices in the systems and configuration. Please refer to the following information for configuring the firewalls to allow needed access for RMCARD to function smoothly.

Service	Protocol	Port Number	Role	Default	Switchable
HTTP	TCP	80	Server	ON	Yes
HTTPS	TCP	443	Server	ON	Yes
Telnet	TCP	23	Server	OFF	Yes
SSH	TCP	22	Server	ON	Yes
FTP	TCP	20/21	Server	ON	Yes
PPB*	TCP	3052	Server	ON	No
SNMP	UDP	161	Server	OFF	Yes
PDNU2*	UDP	53566	Server	ON	No
DHCP	UDP	68	Server	ON	No
Production Settings	UDP	53565	Server	ON	No
LDAP	TCP	389/636	Client	OFF	--
SMTP	TCP	25/587/465	Client	OFF	--
DNS	UDP	53	Client	ON	--
NTP	UDP	123	Client	OFF	--
RADIUS	UDP	1812	Client	OFF	--
Trap	UDP	162	Client	OFF	--
Syslog	UDP	514	Client	OFF	--
PPB	UDP	3052	Client	OFF	--
WOL	UDP	4999	Client	OFF	--

* PPB: PowerPanel® Business

* PDNU2: Power Device Network Utility 2

Appendix 1 Reset to Factory Default Setting / Recover from a Lost Password

To reset the CyberPower Remote Management Card to its factory default setting (including web log-in user name and password), please following these steps:
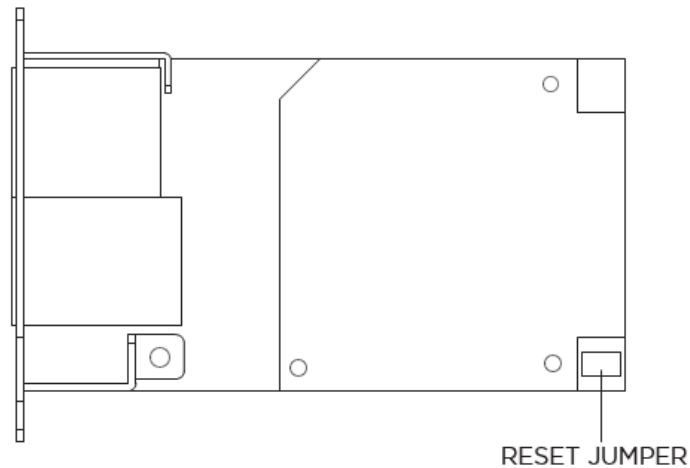
RMCARD400

1. Remove the card from the UPS without turning the UPS off.
2. Remove the jumper from the reset pins as illustrated. Do not dispose of the jumper.
3. Insert the card into the expansion port on the UPS.
4. Wait until the green Tx/Rx LED is flashing (the frequency of the ON/OFF flashing is once per second).
5. Remove the card again.
6. Place the jumper back onto the Reset pins.
7. Install card into the expansion port again and tighten the retaining screws.

Appendix 2 Example of upgrade firmware with Secure Copy(SCP) command

For Windows Users:

1. Download any PuTTY Secure Copy client (PSCP) utility.

2. Save the firmware files and the PSCP Utility in the same folder.

3. Open the Command Line Interface and change the path to where the firmware files and the PSCP Utility are saved.

4. Enter the following command to perform the firmware update:

   `pscp –scp <filename> <user>@<IP address of RMCARD>:`

Note:

    (1)   The SSH setting on the RMCARD must be Enabled.

    (2)   `<filename>` is the filename of the firmware file. There is one firmware file to upload: `cpsrm4safw_XXX`.

    (3)   `<user>` is the username of the SSH account on the RMCARD.

    (4)   Ensure to add "`:`" after the IP address.

    For example:

    `pscp –scp cpsrm4safw_xxx cyber@192.168.1.100:`

    Note: `cpsrm4safw_xxx` is the firmware file of the version being updated.

5. After executing the command, a message may appear asking if you trust the host. To continue type "**y**" for yes within 10 seconds.

6. On the next screen enter the RMCARD password. The firmware file transfer may take a couple minutes to complete. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.

7. If the firmware file transfer is unsuccessful you will see an error message. Attempt to retype the command and execute it again.

For Linux, MacOS and Unix Users:

1. Install the related distribution of an SSH or SCP client, for example Openssh client.

2. Open the Terminal and change the path to where the firmware files are saved.

3. Enter the following Command to perform firmware update:

```
scp <filename> <user>@< IP address of RMCARD>:
```

Note:

    (1)   The SSH setting on the RMCARD must be Enabled.

    (2)   `<filename>` is the filename of the firmware file. There is one firmware file to upload: `cpsrm4safw_XXX`.

    (3)   `<user>` is the username of the SSH account on the RMCARD.

    (4)   Ensure to add ":" after the IP address.

    For example:

```
scp cpsrm4safw_xxx cyber@192.168.1.100:
```

    Note: `cpsrm4safw_xxx` is the firmware file of the version being updated.

4. After executing the command, a message may appear asking if you trust the host. To continue type "**y**" for yes within 10 seconds.

5. On the next screen enter the RMCARD password. The firmware file transfer may take a couple minutes to complete. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.

7. If the firmware file transfer is unsuccessful you will see an error message. Attempt to retype the command and execute it again.

Appendix 3 Example of save and restore configuration settings with Secure Copy(SCP) command

For Windows Users:

1. Download any PuTTY Secure Copy client (PSCP) utility.

2. Save the configuration file and the PSCP Utility in the same folder.

3. Open the Command Line Interface and change the path to where the configuration file and the PSCP Utility are saved.

4. Enter the following command to restore configuration:

   pscp –scp <filename> <user>@<IP address of RMCARD>:

Note:

   (1) The SSH setting on the RMCARD must be Enabled.

   (2) `<filename>` is the filename of the configuration file with a default format of CONFIG_YYYY_MM_DD_HHMM.tar.gz.

   (3) `<user>` is the username of the SSH account on the RMCARD.

   (4) Ensure to add ":" after the IP address.

   For example:

   pscp –scp CONFIG_YYYY_MM_DD_HHMM.tar.gz cyber@192.168.1.100:

   Note: CONFIG_YYYY_MM_DD_HHMM.tar.gz is the configuration file to be restored.

5. After executing the command, a message may appear asking if you trust the host. To continue type "y" for yes within 10 seconds.

6. On the next screen enter the RMCARD password. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.

For Linux, MacOS and Unix Users:

1. Install the related distribution of an SSH or SCP client, for example OpenSSH client.

2. Open the Terminal and change the path to where the configuration files are saved.

3. Enter the following Command to restore configuration:

   scp <filename> <user>@< IP address of RMCARD>:

Note:

   (1) The SSH setting on the RMCARD must be Enabled.

   (2) `<filename>` is the filename of the configuration file with a default format of CONFIG_YYYY_MM_DD_HHMM.tar.gz.

   (3) `<user>` is the username of the SSH account on the RMCARD.

   (4) Ensure to add ":" after the IP address.

For example:

```
scp  CONFIG_YYYY_MM_DD_HHMM.tar.gz cyber@192.168.1.100:
```

Note: `CONFIG_YYYY_MM_DD_HHMM.tar.gz` is the configuration file to be restored.

4. After executing the command, a message may appear asking if you trust the host. To continue type "y" for yes within 10 seconds.

5. On the next screen enter the RMCARD password. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.

Appendix 4 Example of upload SSH Host key with Secure Copy (SCP) command

A SSH HOST Key can be uploaded to RMCARD with Secure Copy commands.

Please make sure the uploaded filename contains the start string of "ssh_hostkey_" .

Some examples of acceptable file name are as following:

ssh_hostkey_sample1.pem

ssh_hostkey_1024.pem

ssh_hostkey_type100.***

Example of Upload Process

1. Download PuTTY Secure Copy client (PSCP) utility.

2. Have the SSH Host key file and the PSCP Utility in the same folder.

3. Open the Command Prompt and change the path to SSH Host key file and the PSCP Utility are saved.

4. Enter the following command

`pscp –scp <filename> <admin_account>@<IP address of RMCARD>:`

Ex :**pscp   -scp   ssh_hostkey_xxx.xxx   cyber@192.168.203.66:**

5. After executing the command, a message may appear asking if you trust the host. Please type "**y**" for yes within 10 seconds.

6. On the next screen enter the admin password. The file transfer may take a couple minutes to complete. Please wait until the progress indicator displays 100%. The system will automatically log out and reboot after the transfer is complete.

Host-Key Requirement

SSH that are created with 2048-bit or 4096-bit RSA keys.

CyberPower

CyberPower Systems, Inc.

www.cyberpowersystems.com

For USA and Canada:

4241 12th Ave East, Suite 400

Shakopee, MN 55379

Toll-free: (877) 297-6937

For all other regions:

Please visit our website for local contact information.   K01-E000095-01